

DRAFT MINUTES OF THE SAFEGUARDING ADULTS BOARD

Thursday 13th July 2023 at 15:00-17:00

Virtual Meeting via MS Teams

MEMBERSHIP & ATTENDANCE:

AGENCY	NAME	Initials	ATTENDANCE
Safeguarding Adults Board	Dr Adi Cooper, Chair	AC	✓
	Rebecca Waggott, Governance & Improvement	RW	Apologies
	Ashraf Sahebodin, Governance & Improvement (Minutes)	AS	✓
	Farzad Fazilat, Haringey Safeguarding Adults Board Manager	FF	✓
Volunteer Lay Member	Lauritz Hansen-Bay	LHB	-
Adult Services	Beverley Tarka, Director of Adults, Health and Communities	BT	Apologies
	Vicky Murphy, Assistant Director of Adult Social Care	VM	Apologies
	Chris Atherton, Head of Assurance and Principal Social Worker	CA	Apologies
	Marianne Ecker, Workforce Development Manager	ME	-
	Ajibola Awogboro, Head of Assessment and Safeguarding	AA	-
Commissioning	Louise Daniels, Senior Performance Officer	LD	✓
	Richmond Kessie, Specialist Commissioning Officer	RK	✓
Children's Services	Beverley Hendricks, Assistant Director Children's Safeguarding and Social Care	BH	Apologies
Public Health/ Community Safety	Dr Will Maimaris Interim Director of Public Health	WM	Apologies
	Megan Dyson VAWG Coordinator	MG	✓
Legal Services	Haydee Nunes De Souza, Assistant Head of Legal	HNS	✓
Cabinet Member for Adults and Health	Councillor Lucia das Neves, Cabinet Member for Health, Social Care and Well-Being	LDN	✓
North Central London ICB	David Pennington, Director of Safeguarding	DP	Apologies
	Victor Nene, Haringey Safeguarding Adults Designated Professional	VN	✓
	Dr Lionel Sherman, Adult Safeguarding Lead	LS	✓
	Tracy Chipoyera, Strategic Commissioner	TC	Apologies
Whittington	Theresa Renwick, Safeguarding Adults Lead	TR	✓

NMUH	Sarah Hayes, Chief Nurse	SH	-
	Theo Baron, Associate Director of Safeguarding	TB	-
	Shahida Trayling, Deputy Chief Nurse	ST	-
BEH-MHT	Amanda Pithouse, Executive Director of Nursing, Quality and Governance	AP	-
	Mandy Park, Interim Head of Safeguarding	MP	-
Haringey Police	Sebastian Adjei-Addoh, Detective Superintendent	SAA	Apologies
	DC Heyre Nicks	HC	✓
Housing	Denise Gandy, Assistant Director of Housing Demand	DG	Apologies
Housing Provider	Phil Johnson, Housing Services Manager, Hornsey Housing Trust	PJ	Apologies
London Fire Brigade	Keith Wilson, Borough Commander	KW	-
	Peter Shaw, Tottenham Station Manager	PS	-
Healthwatch	Sharon Grant, Chair	SG	✓
Bridge Renewal Trust	Geoffrey Ocen, CEO	GO	✓
DWP	Archibald Okolie, Senior Safeguarding Lead	AO	✓
Probation	Shirley Kennerson, Assistant Chief Officer	SK	Apologies
	Russell Symons, Deputy Head of Service	RS	✓

In attendance (guests)

Aileen Buckton	Item 2. Steve SAR	AB	✓
Maddie Watkins	Item 5. Homelessness and Rough Sleeping Annual Report 2022/2023	MW	✓

ITEM	SUBJECT/DECISION
	<p>WELCOME AND INTRODUCTIONS/APOLOGIES: AC welcomed everyone to the meeting. Apologies for absence were received from those listed above and accepted by the meeting.</p>
1.	<p>MINUTES OF LAST MEETING AND MATTERS ARISING (20.04.23)</p> <p>The minutes of the April meeting were reviewed and agreed as an accurate reflection of the meeting.</p> <ul style="list-style-type: none"> Action 11. VN provided an update on Priscilla Wakefield House where there have been a number of safeguarding concerns. The ICB clinical team had some concerns over this provider, and as a result all placements were stopped. Further meetings have been arranged with the provider to review the clinical concerns and develop a plan of action. A further update will be provided at the next HSAB meeting in October.

	<p>ACTIONS BROUGHT FORWARD:</p> <p>1. (Action 8) QA Subgroup to consider: whether the demographics of adult safeguarding victims reflects the census data for the borough; why self-referral has increased; and possible reasons that other agencies are not reporting increased concerns in line with the NHS.</p>
<p>PRESENTATIONS and REPORTS</p>	
<p>2.</p>	<p>Steve SAR</p> <ul style="list-style-type: none"> • The SAR subgroup took the decision on 16th December 2020 that the circumstances surrounding the death of Steve met the discretionary criteria for a SAR. • Upon presentation of the evidence in the completed review, the SAR subgroup agreed that the case met the mandatory SAR criteria, as the impact of Steve’s alcohol misuse on his health, mental capacity and self-neglect, and the associated safeguarding implications, constituted care needs but were not known at the time of his Care Act assessment. • Steve was a man who lived alone in poor conditions in privately rented accommodation for which he received housing benefit. It transpired that the landlord had not registered the property appropriately and had certainly not visited the property to inspect its condition. Steve would not report any essential repairs as he was terrified of being evicted and made homeless. Steve was described by those supporting him as a gentle, calm man. He very much wanted to engage with those who were supporting and caring for him. He took a pride in himself and in his appearance, despite the difficulties in his living situation. He was clearly liked by those who supported and cared for him. • In the three-month period prior to Steve’s death, a number of agencies and different parts of the council made concerted attempts to help Steve. During this period, there were miscommunications, misunderstandings of the correct process to follow and a lack of coordination. • In mid-March 2020, Steve is reported to have injured his leg falling through the rotten floor in his property. Steve died in hospital on 23rd March 2020, following a leg amputation. • Cllr Das Neves expressed concern about the problematic living conditions (poorly maintained properties) some people are facing in Haringey. Aileen Buckton responded by acknowledging the existing processes and systems in place for the council to address issues in the private rented sector. However, in this case, the individual was too frightened to report the problem, and the landlord had not conducted regular visits to identify the issue. There is a need for better responses to the social, care, and health needs of individuals in such situations, both within the council and in collaboration with the voluntary sector. There was recognition of the importance of multi-agency arrangements and a desire to improve understanding and holistic support for individuals. • There is a need for further exploration of how the council can respond to social, care, and health needs in cases like the one mentioned. Also, improving collaboration and communication between the council, voluntary sector, and other front-facing professional services. <p>The Board agreed to the 9 recommendations as outlined in the report.</p>

	<p>The chair thanked Aileen for her time, commitment and engagement with the family in completing the review.</p>
3.	<p>HSAB Strategic Plan 2023-2028 and Consultation Feedback Report</p> <ul style="list-style-type: none"> • FF presented the HSAB Strategic Plan consultation feedback report. The report summaries the valuable input and insights provided by members of the community during the consultation period, which ran from 15th May 2023 to 3rd of July 2023. • Given the statutory requirement to consult with key stakeholders and local communities, corporate Council communication channels were used to ensure that stakeholders and residents were aware of the consultation. • The report highlights the key themes, concerns, and recommendations that emerged from the feedback received. • The strategic plan has been developed through co-production with the Joint Partnership Board and participation from other partner agencies and organisations who are members of the Board. • The consultation process successfully engaged a diverse range of stakeholders, including professionals, service users, and community members. • The consultation highlighted the diversity of respondents in terms of ethnicity, disability, sexual orientation, and gender. • The identified priorities of Prevention & Awareness, Learning, Reflection and Practice Improvement, and Safeguarding & Quality of Services have garnered positive responses and general agreement. • The proposed vision statement for the HSAB, focusing on protecting and promoting the well-being of adults with care and support needs, has received overall agreement and support. • Overall, the consultation has provided valuable insights and perspectives, reinforcing the commitment to protect and support adults with care and support needs in the Haringey area. <p>The board agreed to the publication of the HSAB Strategic Plan 2023-2028</p>
4.	<p>Home Fire Safety Visit Presentation</p> <ul style="list-style-type: none"> • The Presentation sets out information on the LFB risk categories and how you can sign post to the most appropriate option. • LFB will be running information campaigns about the online Home Fire Safety Checker tool once the new strategy is in place. • As part of this LFB will be providing content and information which can be shared on social media feeds, in newsletters and magazines and on other channels. • The chair asked members to circulate the presentations within their respective organisations.
5.	<p>Homelessness and Rough Sleeping Annual Report 2022/23</p> <ul style="list-style-type: none"> • MW presented the Homelessness and Rough Sleeping Annual Report. The aim of the report is to provide assurance to the HSAB that measures are in place to safeguard vulnerable adults at risk who are affected by homelessness and rough sleeping.

- The report provides an overview of homelessness in the borough affecting single adults; it highlights the strategic context, local profile of homelessness and key initiatives and services that contribute to the prevention and reduction of harm affecting vulnerable adults.
- In 2019, three people who were homeless died in Haringey. The HSAB commissioned a thematic SAR to investigate their deaths. A comprehensive approach to implementing the recommendations has been put in place with the senior representatives from statutory and voluntary agencies taking a systems focused approach.
- Single adults that are approaching housing needs to make a homeless application have significant support needs around mental health diagnosis and the need for mental health support.
- Between April 2022 and March 2023 of all the single people assessed, 1420 were owned a prevention or relief duty.
- 134 people were provided with temporary accommodation while we try to relieve their homelessness.
- The service prevented or relieved 779 people's homelessness by either helping them to remain in their accommodation or by securing alternative accommodation.
- The new strategy has been co-produced from inception, utilising A legislative theatre involving staff and people with lived experience working.
- There has been a 415% increase in the number of unique visitors to Mulberry junction between Q4 21/22 to Q4 22/23. The increases are attributable to a variety of issues but the team has seen an increase in the number of young people being asked to leave the family home as well as a large increase in people with complex needs accessing the service.
- The quality of the service offer has been improved for those accessing it. This is due to improved staff training and a review of policies and procedures aimed at making the service more inclusive and accessible.
- The funding for the out of hospital care service has now ended pending a new funding award.
- In conclusion the services are facing significant pressure due to huge increase in demand across the board. There is also an increasing need for services with the wider context of a challenging financial climate.
- GO noted the homelessness problem around community centres and community buildings where potentially these building will close due to non-compliance. MW added that the service delivers a quarterly training program on single adult homelessness which also focus on the issue raised. Most of the services that respond to rough sleeping happen at night. People see rough sleeping, but they don't necessarily see what is happening in response to it. However, there are a cohort of people that is incredibly difficult to find accommodation for, and that's people with no recourse to public funds. Haringey have the highest number of NRPF bed spaces in London.
- FF noted the issue of coordinating across the Council. A very small number in adult services (including young adults) and sometimes NHS colleagues place people in bed and breakfast on a short term. It would be useful to pick the experience on this area and coordinate with colleagues in the Adult Brokerage Service.

ACTIONS:

	<p>2. RK, VN, FF and MW to arrange meeting to discuss coordinating efforts with the Brokerage Service and other areas.</p> <p>3. MW to share training programme link to the HSAB.</p>
6.	<p>LeDeR Annual Report</p> <p>This item has been deferred to the next meeting in October.</p>
7.	<p>Right Care, Right Person</p> <ul style="list-style-type: none"> • NH provided a verbal update on 'Right Care, Right Person' (RCRP). • RCRP is predicated on the right service providing support to people who call the police seeking a welfare check or for a mental health matter. • An NHS Mental Health and Police partnership board has been set up to agree how this will look like and how this will be implemented. Each agency will be briefed from their partnership board representative. • The implementation date is still due to be the 31st of August. The policy hasn't been written up, but there are 4 to 5 principal areas that the group will be looking at. • One of those areas is around welfare checks, should these checks be conducted by the Police, or should it be other partner agencies • Another area is in relation to patients that essentially are routinely reported missing to police, including those missing from a mental health establishment. • TR noted as a partnership, it's important to think about who has which legal powers and also about being clear what agencies can and cannot do and the lead authority. TR suggested if it would be useful to have a more local discussion but avoiding any duplicate efforts of the remit of the new partnership board. • The chair agreed and was in support to set up a task and finish group (if required) locally for Haringey to manage over the short term. • SG noted opportunity for co-production work with the Joint Partnership Board. • Cllr DN noted that a lot of the issues and challenges are faced by many across London Boroughs, so consideration for a wider London approach should be sought. • As a Met Police initiative, it would be really helpful to know if any Met Police colleagues are engaged already in any sort of partnership work around RCRP so we don't repeat it through the HSAB. <p>ACTION:</p> <p>4. FF and Met Police to set up a one-off meeting in early August (including MHT colleagues, Acute Trust, JPB, and Local Authority) for further discussions and update.</p>
STANDING ITEMS	
8.	<p>Safeguarding Performance Report</p> <ul style="list-style-type: none"> • The average number of concerns received each month this year was 150 compared to 152 in 21-22. • The number of enquiries has decreased by 21% when comparing April to March against the same period for last year.

[REDACTED]

BUSINESS ITEMS

10.

HSAB Management Report

- AC presented the Board Managers report.
- **HSAB Infrastructure Task & Finish Group** - The task & finish group was set up to plan and discuss the terms of reference and infrastructure for each of the subgroups to help deliver the priorities of the HSAB as outlined in the HSAB Strategic Plan. The first meeting took place on Monday 3rd July 2023.
- The existing prevention and learning subgroup has now been split in to two new subgroups i, prevention and engagement, and ii, practice and improvement.
- The draft ToR for the two new subgroups were presented.
- **Persons in Positions of Trust (PIPOT)** - The statutory guidance to the Care Act 2014 requires Safeguarding Adults Boards to establish and agree a framework and process to respond to allegations against anyone who works (either paid or unpaid) with adults with care and support needs.
- The purpose is to provide a framework for managing cases where allegations have been made against a person in a position of trust (PIPOT) and is focussed on the management of risk based on an assessment of abuse or harm against an adult with care and support needs. The PIPOT will ensure appropriate actions are taken to manage allegations, regardless of whether they are made in connection with the PIPOT's employment, in their private life, or any other capacity.
- The PIPOT applies to the local authority, all partner agencies and commissioned local authorities' relevant partners, and those providing care and support services. Agencies above to provide the HSAB with assurance that they have a PIPOT in place by next HSAB meeting in October.
- FF confirmed that work has commenced in developing the SAB PIPOT framework and will be available to share at the October Board meeting. The first step is for partner agencies to assure the HSAB that they have a PIPOT framework in place. A template with clear guidance will be sent to all partners next week.
- The contents of the HSAB Forward plan were noted.
- Note for the VAWG annual report for the October meeting: Abigail Wycherley is the new VAWG programme lead.

ACTIONS:

5. **A reminder for partners to provide a purchase order number to process the 2023/24 HSAB partner contributions.**
6. **The Co-chairs of the MCA DoLS Subgroup to review the previous subgroup Terms of Reference and to consider any overlaps with the 'Practice Improvement' subgroup.**
7. **Co-chairs of the QA subgroup, and SAR subgroup to review their respective terms of reference in line with the HSAB delivery plan.**

11.	<p>HSAB Annual Report 2022/23 The chair noted that the final version to be circulated over the summer to sign off virtually.</p> <p>The board agreed to sign off the HSAB Annual Report virtually.</p>
9.	<p>AOB</p> <p>a. Safeguarding and cost of living crisis A report on the cost of living for adult social care is being put together for Scrutiny in September by housing related support. The Chairs Executive agreed to invite Sarah Hutton to present the report to the HSAB in October.</p> <p>b. Safeguarding Adults Insight Project 2023 The Safeguarding team in Partners in Care and Health (PCH) (Local Government Association (LGA) and ADASS are Partners in Care) sought consensus from a wide range of stakeholders, on how to get a better understanding of the impact of the winter pressures, hospital discharge and the cost-of-living crisis on safeguarding activity, to share and learn from any good practice undertaken to respond to changing safeguarding needs.</p> <p>A survey has been put together. The HSAB chair and Board Manager will respond to the survey on behalf of the HSAB by the end of August. The LGA will publish a report with the findings ahead of it being shared more widely. There will also be a webinar where good practice will be shared later this year.</p> <p>c. HSAB partner engagement The chair and Board Manager will arrange 1-1 conversations with partners, for the opportunity to discuss any issues including the functioning and engagement at the HSAB meetings.</p>