

Personalisation

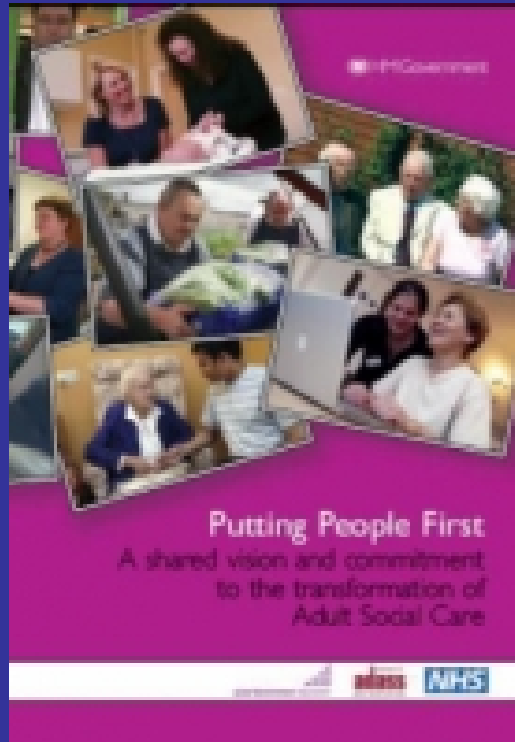
Self Directed Support

Where is it happening?



- England
- Every Local Authority
- Everyone receiving Adult Social Care:
 - Physical Disabilities
 - Older People
 - Mental Health
 - Learning Disabilities

When is it happening?



- Now!
- Putting People First 2007
- Has been happening for the last three years.
- Initially as a number of pilots; now it has gone mainstream

Why is it happening?



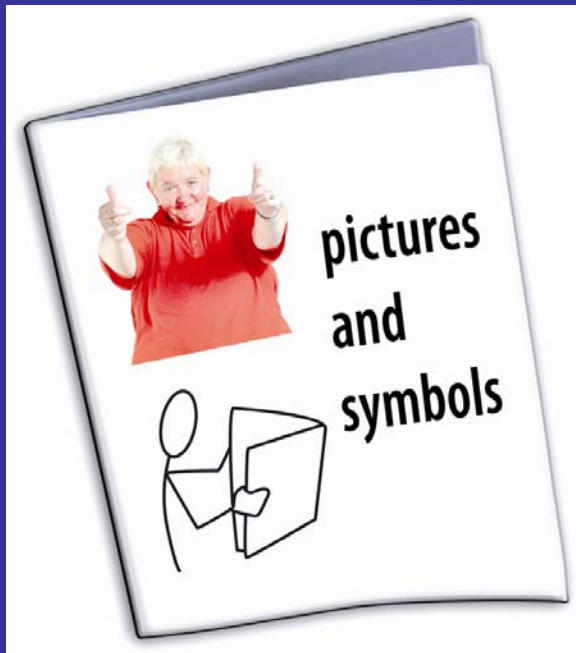
- Government Policy
- Increasing choice and control
- Putting people at the centre of their care
- About recognising that you are the experts. You know best what is needed.
- Better way of delivering care
- More transparent (you know how much is being spent on your care)
- More equitable

What is it?



- New way of working in adult social care
- Amount of money in lieu of social Care services
- Called a personal budget
- Personal Budget
 - Council managed (we manage)
 - Direct Payment (you manage)
 - Mixture of the two
- You decide how the money is spent
- You decide what services you have
- You decide who will deliver these services
- Has to meet your needs
- Does not affect your benefits

How does it work?



- Have a supported assessment. (SSAQ)
- This decides how much money will meet your needs.
- You do a support plan showing how the money will be spent to meet your needs. This is agreed by the Council.
- Our service finding team will support you to make your support plan happen
- You get the services you want
- Reviewed annually
- A financial assessment will also be carried out. You may need to contribute to your care.

What we have learnt?



- People have found the process difficult. We are working on this.
- People felt they have had improved outcomes.
- Those who have taken their personal budget as a direct payment have been much happier with their outcomes.