



Outcomes from the POET survey

Feedback gathered from 7 November - 2 December 2022

52 Parents in Haringey Took Part

Here is what they told us...

- 34% needed support for Autism
- 10% report having a personal budget for their child (national average is 4%)
- 54% had a child with an EHCP (national average is 49%)
- 14% reported they had paid SEN support (national average 20%)
- More than one third of parents said that the support their child receives is good in these areas; enjoy relationships with family and friends (52%), taking part in school and learning (43%), the quality of their support - education (42%) and quality of life (40%)
- 53% said their views as parents had been fully included in their child's support plan
- 36% thought their child's views had been reflected in their support plan (national average is 35%)
- 77% said getting the right services earlier would have improved their child's quality of life and well-being



92 Practitioners in Haringey Took Part

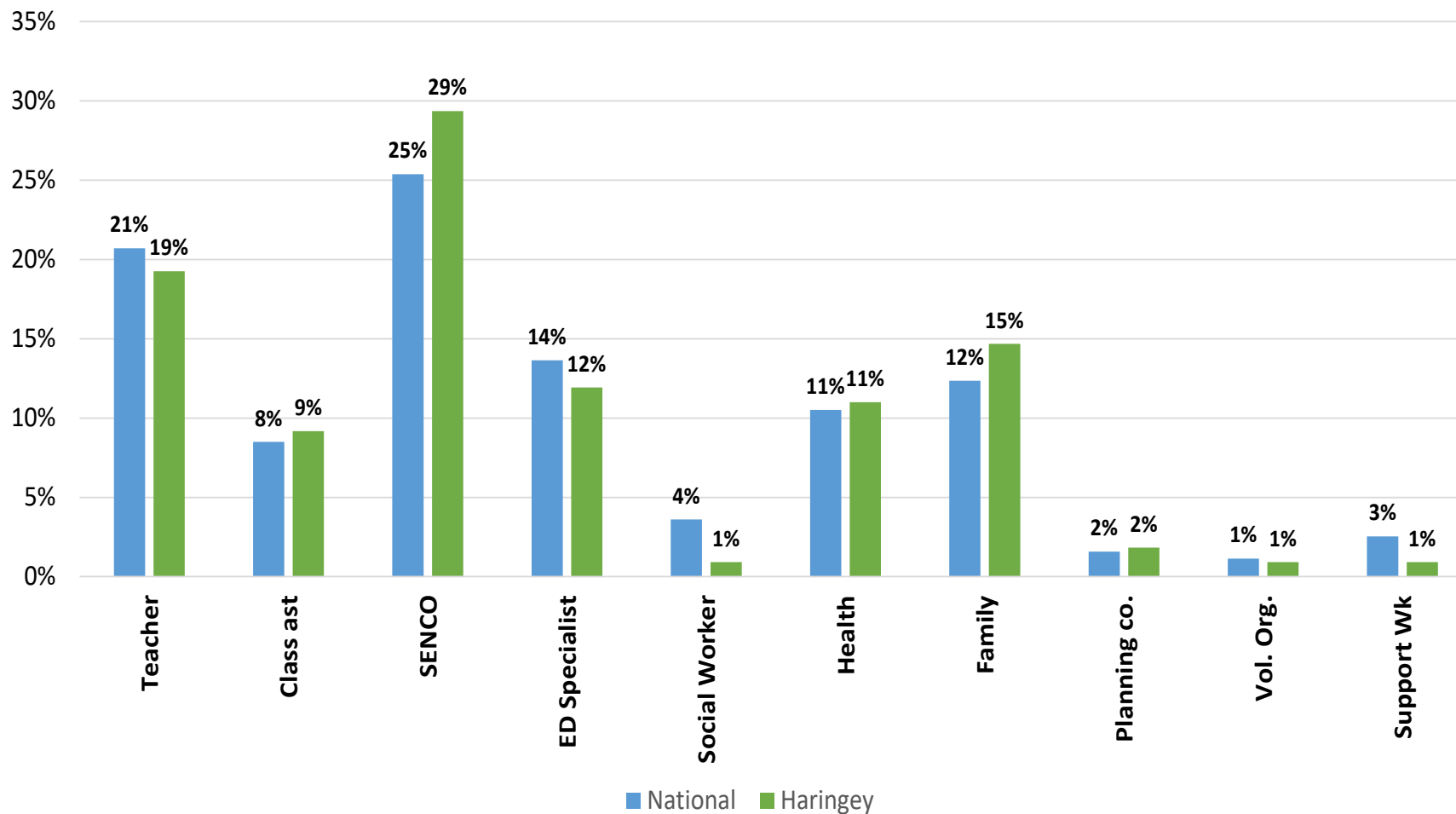
Here is what they told us...

- 82% reported that the children were making progress, in-line with other parts of England
- 83% of Haringey practitioners who took part worked mainly within education
- 40% were more likely to work in assessment, rather than direct support (national average is 37%)
- 25% said that children needed support with sensory, (hearing, sight) or physical disabilities (national average is 19%)
- 57% felt that the help and support children received was of good quality
- 49% said that EHC Plans had always or mostly helped them work in partnership with parents/carers
- Around two thirds or more of practitioners from Haringey said that EHC Plans had always or mostly helped them in: providing children with individual tailored support (68%), working in partnership with parents/carers (67%) and understanding the needs of children in the context of their home (64%)



What you told us is working well – where were the areas of good practice?...

the figure below shows ‘a wide range of professional people were actively involved in children’s support planning’.



Parents in Haringey more likely to report the involvement of SENCOs (29%) than other areas of England (25%).

‘More parents said that the support their child receives had made things better, or a lot better, in one of the three areas we asked about compared to parents from other areas of the country’



Key areas for consideration and improvement...

- Quality of support
- Greater focus on children's views
- Greater focus on parent's views
- Flexibility to change support
- Choice and control
- Being part of their local community
- Funding in schools
- Build upon communication between practitioners

What's working well

The following are examples where parents/practitioners recognised achievements:

- 73% said the quality of their support in education was 'good' / 'okay' – however we are keen to raise this figure
- Taking part in school and learning
- Parents in Haringey more likely to report the involvement of SENCOs (29%) than other areas of England (25%)

Areas we want to take action to improve

The following were noted:

- Not enough to support age group 18-25
- Early diagnosis/ immediate help
- Flexibility to change support
- Choice and Control
- Quality of their support – Social Care
- Being part of their local community (Haringey Deal could help feed into this)
- Funding in schools
- Sufficient SEN school places
- Up-to-date statutory assessment team contacts
- Practitioners to be more involved in direct support
- More joined up approach between practitioners, better communication

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SEND

 **POET**
Personal Outcomes Evaluation Tool

Steps we have taken to make improvements

It is recommended that the learning from this survey is shared in order to build on improvements:

- Introduce brand-new 'What's On' page on Local Offer, updated monthly (for age group 18-25)
- Regular contact with community groups/organisations to update Local Offer
- Updating the Preparing for Adulthood (PfA) section of Local Offer bi-monthly
- Working with NHS on OT updates to the Local Offer
- Carried out a survey asking for peoples' thoughts on our Local Offer and SEND Newsletter (on going)