

# Does your child need extra help at school?



“

*Now I understand the system, I feel more empowered to support my child*

”

We provide a **Free information, advice and support service**

# Who we are

The Haringey Special Educational Needs & Disabilities Information, Advice and Support Service (SENDIASS) is provided by Markfield - a local community hub where people can play, socialise and get information and advice.

# What we do

SENDIASS is a free, impartial and confidential service for parents, children and young people who are living in Haringey. This includes:

- **Help to navigate** and understand the systems and services for children and young people with special educational needs & disabilities (SEND) aged from 0 to 25 years
- **Advice** about your options to access education, health and social care services
- **Support** to engage with the professionals working with your child at nursery, school or college, to contribute your views to assessments and reviews, and prepare for meetings
- **Help when things go wrong**, including support with accessing disagreement resolution and mediation
- **Support** around school exclusions, and with complaints and appeals on SEND- related matters
- **Signposting** parents and young people to additional support services where needed

# Advice surgeries

We provide appointments (either in person, online, or on the phone) for parents of children and young people with special educational needs and disabilities (SEND). We can also provide advice directly to young people with SEND.

Advice surgeries are held at the Markfield centre, and schools, children's centres and community venues around Haringey.

## We can:

- give you impartial advice about SEND procedures and law
- help you to communicate with your child's school to discuss SEND-related concerns
- advise you Education Health and Care (EHC) needs assessments, and EHC Plans
- help you review and respond to professional reports
- support you to participate in meetings such as Annual Reviews
- advise about procedures for making complaints and appeals
- give you information about other local SEND-related services



# Training workshops

We provide free online training sessions for parents and carers, including the following topics:

- Understanding the SEND system
- EHC Needs assessments
- School exclusions
- Annual Reviews
- Short Breaks Personal Budgets



**Family Club** happens on the second Saturday of the month in school term times from 11:30am to 2:30pm.

## Family club

We run a drop-in session at the Markfield centre where parents/ carers children, young people can get advice around SEND issues, as well as meet other families, have a shared lunch and a fun time playing in our huge adventure playground - with a trampoline, zip wire, slides, swings and arts and craft activities.

**Family Club** happens on the second Saturday of the month in school term times from 11:30am to 2:30pm.

# Contact us

**Telephone** the SENDIASS helpline

**020 8802 2611**

## **Helpline times:**

9:30am to 5pm on weekdays

Plus extended hours in school term-times:

- until 7pm on Wednesdays
- until 6pm on Thursdays

(if you cannot get through please leave a short message and we will call you back)

## **Drop in to our**

### • **Monthly Family Club**

**When:** On the second Saturday each month in school term-time

**Time:** 11.30am to 2.30pm

**Where:** At the Markfield centre, in Markfield Park, N15 4RB

### • **SENDIASS Advice Sessions**

(These advice sessions are approx 20 minutes, and if longer time is needed a further appointment will be booked)

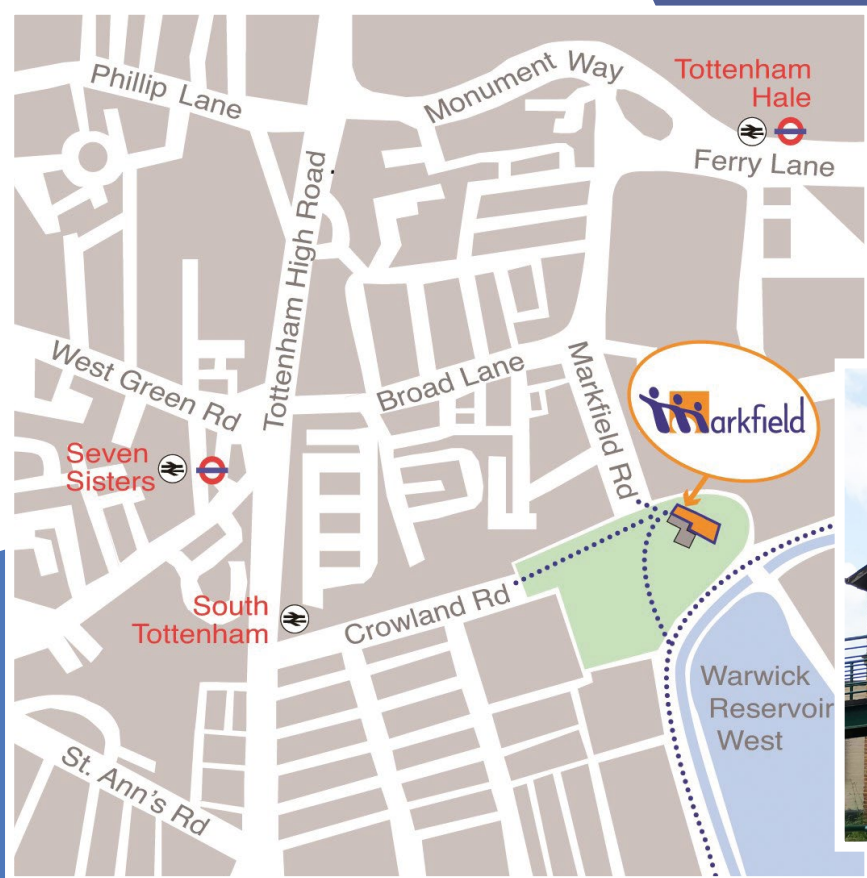
**When:** Every Thursday during term time (no need to book, just turn up)

**Time:** 10am to 12pm

**Where:** At the Markfield centre, in Markfield Park, N15 4RB

# How to find us

The Markfield Project  
Markfield Park  
Markfield Road  
London  
N15 4RB



**Tube:** Seven Sisters, Tottenham Hale

**Bus:** 41, 76, 123, 149, 243, 259, 279

**Rail:** South Tottenham, Seven Sisters, Tottenham Hale

**Driving:** Vehicle access is via Markfield Road. There is limited parking next to the centre